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Customer-relationship management (CRM) is an approach to manage a company's interaction with current and potential customers. It uses data analysis about customers' history with a company to improve business relationships with customers, specifically focusing on customer retention and ultimately driving sales growth.. One important aspect of the CRM approach is the systems of CRM that compile ...

Customer-relationship management - Wikipedia

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Hello Brent, I am having 2 years of experience in Oracle CRM, Sales Logix, Google AdWords, Google Analytics, Digital marketing & Web designing.

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Author: George O. Lorch III - AskMaclean

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